

Introduction to Orion Network Performance Monitor

Section Contents

- INTRODUCTION TO ORION NETWORK PERFORMANCE MONITOR 3**
- WHAT IS ORION NETWORK PERFORMANCE MONITOR? 4
- ORION NPM ARCHITECTURE..... 4
 - Polling Service* 4
 - SQL Database*..... 5
 - Website* 5
- ORION LICENSING 6
- NOTES..... 8**

Installation Planning

Section Contents

INSTALLATION PLANNING	9
PURPOSE	10
ORION NPM INSTALLATION PLANNING	10
IMPACT OF INTERFACE MONITORING ON SYSTEM PERFORMANCE	10
NOTES	11

Installing and Configuring NPM

Section Contents

INSTALLING AND CONFIGURING NPM	12
PURPOSE	13
INSTALLING NETWORK PERFORMANCE MONITOR (NPM)	13
HIGH LEVEL INSTRUCTIONS	13
DETAILED INSTALLATION INSTRUCTIONS.....	13
<i>Using the Orion Installer</i>	13
USING THE CONFIGURATION WIZARD TO 'REPAIR' NPM	27
NOTES	28

Element Population

Section Contents

ELEMENT POPULATION	29
EXAMINING THE DISCOVERY RESULTS.....	30
NOTES.....	35

Element Management

Section Contents

ELEMENT MANAGEMENT	36
PURPOSE	38
MANAGING INTERFACES	38
EDITING PROPERTIES FOR INTERFACES.....	39
<i>Setting Custom Alert Thresholds for Interfaces</i>	43
ADDING INTERFACES TO BE MONITORED	45
OTHER INTERFACE ACTIONS	46
UNIVERSAL DEVICE POLLER – EXPANDING NPM’S REACH	46
<i>Purpose of the Universal Device Poller (UnDP)</i>	47
<i>Starting the UnDP</i>	47
<i>Building a New Custom Poller</i>	50
<i>Importing an OID</i>	58
<i>Assigning UnDP Pollers</i>	61
<i>Using the Transform Function</i>	62
<i>Viewing Raw and Transform Pollers on the NPM Website</i>	71
<i>Setting Thresholds for Custom UnDP Pollers</i>	72
<i>Viewing Universal Device Poller Statistics</i>	73
<i>Custom Poller Resources in NPM Web Views</i>	74
THE MANAGE POLLERS TOOL.....	75
<i>Creating a New Poller with Manage Pollers</i>	76
QUALITY OF EXPERIENCE (QOE) MONITORING	84
INTRODUCTION.....	85
HOW PACKET ANALYSIS SENSORS WORK	86
<i>System Requirements</i>	87
<i>Licensing</i>	88
MANAGING SENSORS.....	88
<i>Deploying a Sensor</i>	88
<i>Removing a Sensor</i>	95
<i>Configuring Nodes and Applications to Monitor</i>	96
<i>Advanced Sensor Configuration</i>	101
MANAGING PACKET ANALYSIS SENSOR AGENTS.....	104
<i>Deploying an Agent</i>	106
<i>Agent Settings</i>	116
NOTES	122

NPM Administration

Section Contents

NPM ADMINISTRATION	123
PURPOSE.....	124
ADMINISTRATIVE SETTINGS SPECIFIC TO NPM.....	124
SETTINGS.....	125
<i>Agent Settings.....</i>	<i>126</i>
<i>Manage Agents.....</i>	<i>127</i>
<i>QoE Settings.....</i>	<i>129</i>
NOTES.....	131

Web Portal Administration

Section Contents

WEB PORTAL ADMINISTRATION	132
PURPOSE.....	133
ORION NPM AND WEB PORTAL ADMINISTRATION	133
VIEWS.....	133
<i>Interface Details View.....</i>	<i>134</i>
<i>Network Trends View.....</i>	<i>135</i>
<i>VSAN Details view.....</i>	<i>136</i>
USEFUL FEATURES AND RESOURCES	137
CAPACITY FORECASTING	137
<i>Settings for Capacity Planning.....</i>	<i>137</i>
<i>Capacity Planning Resources in an Orion View.....</i>	<i>139</i>
HISTORICAL INTERFACE STATUS TIMELINE	140
PORT DUPLEX MISMATCH DETECTION.....	141
NOTES.....	143

Network Maps

Section Contents

NETWORK MAPS	144
PURPOSE	145
NETWORK ATLAS AND ORION NPM	145
CREATING A WIRELESS HEAT MAP	145
<i>Disabling the Wireless Heat Map Poller</i>	148
CREATING AN INTERFACE STATUS MAP.....	149
UNIVERSAL DEVICE POLLERS ON NETWORK MAPS	151
USING SQL VARIABLES ON A MAP	152
CUSTOMIZING THE ORION WEB CONSOLE TOOLTIPS	153
NOTES	156

Reporting

Section Contents

REPORTING	157
PURPOSE	158
CREATING REPORTS WITH ORION NPM	158
AVAILABLE REPORTS IN NPM.....	158
NOTES	159

Alerting

Section Contents

ALERTING.....	160
PURPOSE.....	161
REMINDER – ORION ALERTING TIPS AND BEST PRACTICES	161
NOTES.....	162

Appendix - Labs

Optional Labs

APPENDIX - LABS	163
MANAGING INTERFACES WITH NPM	164
CONFIGURING CUSTOM DATA POLLERS	165
VENDOR SPECIFIC CUSTOM POLLERS.....	166
BUILDING AN INTERFACE VIEW ON THE ORION WEBSITE	167
INTERFACE MAPS USING NETWORK ATLAS	168
CREATING AN INTERFACE REPORT.....	169
CREATING AN ADVANCED INTERFACE ALERT	170
NOTES	171